

Alibaba.com Assessed Supplier



Assessment Report

Presented to

Fenghua Shengyi Electrical Appliances Co., Ltd.

奉化市盛益盛利电器有限公司

Gold Supplier & Assessed Company Relationship:	<input checked="" type="checkbox"/> Self-owned <input type="checkbox"/> Wholly Owned <input type="checkbox"/> Shareholder/Partner <input type="checkbox"/> Kindred between Owners <input type="checkbox"/> Cooperation Partner
Company Address	Chenjia'ao Village, Xiaowangmiao Street, Fenghua City, Zhejiang Province, China
City / Country:	Fenghua, China
Consigner of Assessment:	Alibaba
Gold Supplier Member ID:	fhshengyi
Gold Supplier Company Name:	Fenghua Shengyi Electrical Appliances Co., Ltd.
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Service Provided by Bureau Veritas Certification

Report No.: 5787446_P+T





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Date of Assessment:	18/Jun./2013	Report Date:	18/Jun./2013
Assessor's Name:	Fred Zheng	Validity Period:	19/Jun./2013 -- 18/Jun./2014
Reviewed By:	Sun Sun	Online Verification:	www.bv-certification.com.cn

Important Notes:

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Contents

Section 1: Company Overview	4
1.1 Legal Validity	4
1.2 Company Building Information	4
Section 2: Human Resources	5
2.1 Company Chart	5
2.2 Employee Headcount.....	5
2.3 Management	5
Section 3: Current Export Situation	6
Section 4: Export Business Capacity	7
4.1 Market Distribution (Previous 12 Months)	7
4.2 Main Clients	7
Section 5: Production Capacity	8
5.1 Annual Production Capacity (Previous Year).....	8
5.2 Production Capacity	8
5.3 Production Machinery.....	8
5.4 Testing Machinery	8
5.5 Subcontractors.....	9
Section 6: Quality Assurance	9
6.1 Quality Management System Certification	9
6.2 Product Certification	9
Section 7: Production Process Management	11
Section 8: R & D Capacity	12
8.1 Current Situation	12
Section 9: Company Development / Expansion Plans	13
Section 10: Production Flow	14
Section 11: Certification & Photos	15
Section 12: Company and Product Samples	16

Report No:	5787446_P+T	Report date:	18/Jun./2013	Assessed By	Fred Zheng	
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Section 1: Company Overview

Company Overview			
1.1 Legal Validity			
Does the company have a valid business license?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Business License Number:	330283000009730
Year Established:	24/Dec./2007	Validity Period:	24/Dec./2007 -- 23/Dec./2027
Registered Address:	Chenjia'ao Village, Xiaowangmiao Street, Fenghua City, Zhejiang Province, China		
Company Address:	Chenjia'ao Village, Xiaowangmiao Street, Fenghua City, Zhejiang Province, China		
Annual review conducted by the Industrial & Commercial Bureau?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Reviewed By:	Ningbo Industrial & Commercial Bureau Fenghua Branch
Registered Capital:	RMB 300,000		
Corporate Representative:	Ms. Shengli Chen		
Industry:	Electrical Products		
Business Type:	<input type="checkbox"/> Manufacturer <input type="checkbox"/> Trading Company <input checked="" type="checkbox"/> Combined		
Type of Ownership:	<input checked="" type="checkbox"/> Private Owner <input type="checkbox"/> Public Company <input type="checkbox"/> Joint Venture <input type="checkbox"/> Stated Owned <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other		
Products /Service:	Heating Element, Thermostat (Sales for export market)		
1.2 Company Building Information			
Certification Type:			
<input type="checkbox"/> Land Certification <input type="checkbox"/> Real Estate Certification <input checked="" type="checkbox"/> Lease Agreement <input type="checkbox"/> Factory Officer Claimed			
Total Building Size: <u> 4,500 m²</u>			
Number of Building(s) : <u> 5</u>			
Office Size: <u> 300 m²</u>			



Section 2: Human Resources

Human Resources				
2.1 Company Chart				
<pre> graph TD GM[GM] --- ViceGM[Vice GM] ViceGM --- Sales[Sales Dept.] ViceGM --- Production[Production Dept.] ViceGM --- Finance[Finance Dept.] ViceGM --- Quality[Quality Dept.] ViceGM --- Technology[Technology Dept.] ViceGM --- Purchasing[Purchasing Dept.] ViceGM --- HR[HR Dept.] </pre>				
2.2 Employee Headcount				
Department Name	Full Time Employee(s)	Part-Time Employee(s)	Total	
GM	1	0	1	
Vice GM	0.5	0	0.5	
Sales Dept.	2.5	0	2.5	
Production Dept.	37	0	37	
Finance Dept.	2	0	2	
Quality Dept.	2	0	2	
Technology Dept.	4	0	4	
Purchasing Dept.	2	0	2	
HR Dept.	1	0	1	
Total Number:	52	0	52	
2.3 Management				
Department	Name	Title	Education	Year(s) in Current Company
GM	Mr. Jie Qian	GM	Junior college graduate	5.5
Vice GM	Mr. Kejin Chen	Vice GM	Junior college graduate	5.5
Sales Dept.	Mr. Kejin Chen	Manager	Junior college graduate	5.5
Production Dept.	Mr. Ming Yao	Manager	Junior high school graduate	5.5
Finance Dept.	Mr. Yuejun Xia	Manager	Junior college graduate	2.0
Quality Dept.	Mr. Zedi Huang	Manager	Junior high school graduate	5.5
Technology Dept.	Mr. Junhui Xu	Manager	Junior high school graduate	5.5
Purchasing Dept.	Ms. Shengjun Chen	Manager	Senior high school graduate	5.5
HR Dept.	Ms. Shengli Chen	Manager	Senior high school graduate	5.5



Section 3: Current Export Situation

Current Export Situation				
There is/are <u>3</u> foreign trading employee(s) in the company.				
Working Experience	Headcount	Accepted Language	Listening & Speaking	Reading & Writing
Over 30 Years	0	English	Yes	Yes
21-30Years	0	N/A	N/A	N/A
11-20 Years	0	N/A	N/A	N/A
6-10 Years	1	N/A	N/A	N/A
2-5 Years	1	N/A	N/A	N/A
Less than 2 years	1	N/A	N/A	N/A
Does the company have a valid export license?			<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Export License Registration No.:			N/A	
Total Revenue (Previous Year):			Confidential	
Total Export Revenue (Previous Year):			Confidential	
Estimated Export Revenue (Current Year):			Confidential	
Trade Agents Employed Overseas:			<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Nearest Port:			Ningbo Port, Shanghai Port	
Accepted Payment Terms:			<input checked="" type="checkbox"/> FOB	<input checked="" type="checkbox"/> CIF <input checked="" type="checkbox"/> EXW <input checked="" type="checkbox"/> CFR
Accepted Payment Type:			<input checked="" type="checkbox"/> L/C <input checked="" type="checkbox"/> T/T	<input type="checkbox"/> Credit Card
			<input checked="" type="checkbox"/> Cash <input checked="" type="checkbox"/> West Union	<input type="checkbox"/> Money Gram
			<input type="checkbox"/> Paypal	<input type="checkbox"/> Moneybooker
Average lead time from product order confirmation to production delivery (products exiting the factory):			30 days	



Section 4: Export Business Capacity

Export Business Capacity			
4.1 Market Distribution (Previous 12 Months)			
Market	Main Product(s)	Revenue (USD)	Total Revenue (%)
North America	Heating Element, Thermostat	Confidential	5
South America	Heating Element, Thermostat	Confidential	15
Eastern Europe	Heating Element, Thermostat	Confidential	5
Southeast Asia	Heating Element, Thermostat	Confidential	5
Africa	N/A	0	0
Oceania	N/A	0	0
Mid East	Heating Element, Thermostat	Confidential	40
Eastern Asia	N/A	0	0
Western Europe	Heating Element, Thermostat	Confidential	5
Central America	Heating Element, Thermostat	Confidential	5
Northern Europe	Heating Element, Thermostat	Confidential	10
Southern Europe	Heating Element, Thermostat	Confidential	5
South Asia	Heating Element, Thermostat	Confidential	5
Domestic Market	N/A	0	0
4.2 Main Clients			
Client Name	Main Product(s)	Total Revenue (%)	
Confidential	Confidential	Confidential	



Section 5: Production Capacity

Production Capacity				
5.1 Annual Production Capacity (Previous Year)				
3,500,000 pcs				
5.2 Production Capacity				
Product Name	Production Line Capacity	Actual Units Produced (Previous Year)		
Heating Element (Sales for export market)	150,000 pcs per month	1,500,000 pcs		
Thermostat (Sales for export market)	200,000 pcs per month	2,000,000 pcs		
5.3 Production Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Powder filling machine	HXD-CD202	8	4.0	Acceptable
Tube shrinking machine	2SG-B	4	7.0	Acceptable
Punching machine	HAIAN	6	5.0	Acceptable
Annealing and bending machine	No information	1	1.5	Acceptable
Threading machine	HS	1	1.5	Acceptable
Wire winding machine	FUTAI, HUASHI	4	3.0	Acceptable
Automatic gluing machine	MIX720	1	2.0	Acceptable
Riveting machine	DANFENG	8	5.0	Acceptable
Warping machine	TONGLI	2	3.0	Acceptable
CNC lathe	CJK0640	5	3.0	Acceptable
Shot blasting machine	No information	1	5.0	Acceptable
Annealing furnace	XINGUANG	1	10.0	Acceptable
5.4 Testing Machinery				
Machine Name	Brand & Model No.	Quantity	Number of Year(s) Used	Condition
Hardness tester	HV-5	1	4.0	Acceptable
X light detector	PTS-1001	1	4.0	Acceptable
Insulation resistance tester	LK2679E	1	12.0	Acceptable
Withstand voltage tester	WB7110	3	1.0	Acceptable
Leakage current tester	WB2675D	1	5.0	Acceptable
Constant damp heat test box	SHO45E	1	4.0	Acceptable
Thermostat testing table	No information	2	2.0	Acceptable
Thermostat life tester	No information	1	2.0	Acceptable
Water pressure testing table	No information	2	3.0	Acceptable



5.5 Subcontractors			
Subcontractor Name	Product Subcontracted	Volume Supplied	Cooperation Period (Years)
N/A	N/A	N/A	N/A

Section 6: Quality Assurance

Quality Management System and Product Certification				
6.1 Quality Management System Certification				
Certification	Certified By	Certificate No.	Business Scope	Expiry Date
N/A	N/A	N/A	N/A	N/A
6.2 Product Certification				
Certification	Certified By	Certificate No.	Product Name & Model No.	Expiry Date
N/A	N/A	N/A	N/A	N/A
6.3 Quality Control Management				
	Content	Observations /Comments		
6.3.1	Is there quality control on all production lines?	<input checked="" type="checkbox"/> Yes, all production lines have adequate quality control <input type="checkbox"/> Yes, some production lines have adequate quality control <input type="checkbox"/> No		
6.3.2	Do the QA/QC inspectors work independently from the production line?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.3.3	Who does the QC/QA Manager /Supervisor report to?	Mr. Jie Qian (General Manager)		
6.3.4	How many QA/QC inspectors in total?	2		
No. of Employees in Each Production Line:				
Production Line	Supervisor	No. of Operators	No. of In-line QC/QA	
Workshop 1	1	18	1	
Workshop 2	1	16	1	
6.4 Supplier Management				
	Content	Observations /Comments		
6.4.1	Does the company have a supplier assessment procedure?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
6.4.2	Does the company have an updated list of approved suppliers?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		



6.4.3	Does the company establish and implement a standard procedure for purchasing contract review and approval?	<input type="checkbox"/> Yes, with written standard procedures <input checked="" type="checkbox"/> Yes, with written procedure but lack of consistent standard <input type="checkbox"/> No
6.4.4	Does the company keep its supplier assessment reports?	<input type="checkbox"/> Yes, assessment reports are available for more than 3 years <input checked="" type="checkbox"/> Yes, assessment reports are available for the last 1-3 years <input type="checkbox"/> Yes, assessment reports are available for the previous 12 months <input type="checkbox"/> No
6.4.5	Are the company's purchasing documents sufficient to ensure product safety control and their customers' requirements?	<input type="checkbox"/> Yes, the purchasing document includes all the information required <input checked="" type="checkbox"/> Yes, however the purchasing document includes incomplete information <input type="checkbox"/> No
6.4.6	Is there a procedure to conduct random product inspections after final packaging?	<input type="checkbox"/> Yes, with clear standard and written inspection records <input type="checkbox"/> Yes, with inspection records but no procedures <input checked="" type="checkbox"/> Yes, with procedures but no inspection records <input type="checkbox"/> No, inspections are not necessary

6.5 After Sales Service

	Content	Observations /Comments
6.5.1	Is customer feedback, including complaints, clearly recorded and maintained?	<input type="checkbox"/> Yes, with a standard feedback form and records <input checked="" type="checkbox"/> Yes, with a standard feedback form but no records <input type="checkbox"/> Yes, with records but no standard feedback form <input type="checkbox"/> No
6.5.2	Are there any clear procedures for handling customer complaints?	<input type="checkbox"/> Yes, with clear procedures and written records <input checked="" type="checkbox"/> Yes, with clear procedures but no written records <input type="checkbox"/> Yes, with written records but no clear procedures <input type="checkbox"/> No
6.5.3	Is there a closed-loop corrective action system in place?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.5.4	Can finished/package products be traced by lot identification to the appropriate raw material test reports?	<input type="checkbox"/> Yes, with procedures to trace raw materials <input checked="" type="checkbox"/> Yes, main raw material can be traced <input type="checkbox"/> No, only the production date can be traced <input type="checkbox"/> No
6.5.5	Is there a product alert and recall procedure?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No



Section 7: Production Process Management

Quality Control Management		
	Content	Observations /Comments
7.1	Is the factory tidy and clean enough for production?	<input type="checkbox"/> Yes, very good <input checked="" type="checkbox"/> Yes, acceptable <input type="checkbox"/> No, needs improvement <input type="checkbox"/> No, very poor
7.2	Are the following items /documents provided at the appropriate location?	<input checked="" type="checkbox"/> Work instructions <input type="checkbox"/> Approved sample <input type="checkbox"/> Product picture <input type="checkbox"/> No the above-mentioned was not available.
7.3	Are written instructions available for onsite material inspection/testing? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.4	Are written inspection/testing instructions available for finished products? Are the relevant records maintained?	<input checked="" type="checkbox"/> Yes, with clear written instructions and records <input type="checkbox"/> Yes, with written instructions but no records <input type="checkbox"/> Yes, with records but no written instructions <input type="checkbox"/> No
7.5	How are finished products inspected?	<input checked="" type="checkbox"/> 100% of products with detailed inspection <input type="checkbox"/> Random inspection <input type="checkbox"/> No inspection <input type="checkbox"/> No inspection necessary
7.6	Are units that failed inspection clearly marked and separated to prevent accidental dispatch?	<input checked="" type="checkbox"/> Yes, the units are separated and marked clearly <input type="checkbox"/> Yes, the units are separated but not marked clearly <input type="checkbox"/> No
7.7	How are finished products that failed inspection handled?	<input checked="" type="checkbox"/> Repaired and re-inspected <input checked="" type="checkbox"/> Thrown away <input type="checkbox"/> No inspection necessary



Section 8: R & D Capacity

R&D Capacity				
8.1 Current Situation				
There is/are _____ 3 _____ R&D engineer(s) in the company.				
Education Level	Headcount		Work Experience	Headcount
Doctorate	0		Over 30 Years	0
Post-Graduate	0		21-30 Years	0
Graduate	0		11-20 Years	0
Junior College	1		6-10 Years	2
Technical School	2		2-5 Years	1
High School	0		Less than 2 years	0
List of successful project(s) (Example: patented products):		N/A		
Does the company have its own brand?		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
If yes, please specify:		N/A		
Does the company provide ODM service for others?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Are there relevant design input/output, review, and verification documents available for the assessment company?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
Based on inspection, are R & D employees equipped with adequate specialized equipment?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, please list all key equipment used:		Milling machine, Lathe, Grinding machine, High voltage test bench, Low resistance tester, Insulation tester		
Do R & D employees use any specific software for designing new products?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, please list the main software used:		AutoCAD		
Please list all certifications and/or qualifications of the R & D department:		N/A		



Section 9: Company Development / Expansion Plans

Company Development / Expansion Plans		
	Company Development Action	Timeframe
1	To add sales amount up to 20%.	Within 1 year.
2	To add new employees for expanding.	Within 1 year.



Section 10: Production Flow

Production Flow					
No	Production Process	No	Production Process	No	Production Process
1	 Lathing	2	 Powder filling	3	 Tube shrinking
4	 Cutting	5	 Welding 1	6	 Moisture removing
7	 Welding 2	8	 Inspection 1	9	 Gluing
10	 Assembling 1	11	 Assembling 2	12	 Inspection 2



Section 11: Certification & Photos

Certification	
Certification & Photos -- Business License (Original)	Certification & Photos -- Business License (Duplicate) with Certificate / Records of Annual Inspection
	
Certification & Photos -- Tax Registration Certificate	Certification & Photos -- Permit for Opening Bank Account
	
Certification & Photos -- Organization Code Certificate	Certification & Photos -- Self-declaration Registration Certificate
	



Section 12: Company and Product Samples

Company and Product Samples	
<p>Company Gate</p> 	<p>Office</p> 
<p>Workshop</p> 	<p>Workshop</p> 
<p>Product Sample</p> 	<p>Product Sample</p> 
<p>Product Sample</p>	<p>Product Sample</p>



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



Product Sample





Product Sample



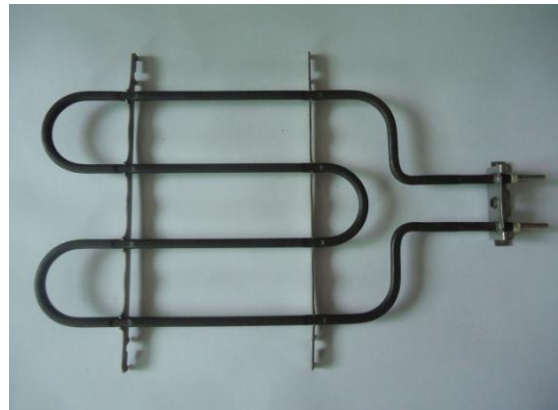
Product Sample



Product Sample



Product Sample



Product Sample



Product Sample



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